



Neos Travel Advisory

Waiver for Passengers Affected by Amritsar Airport and Indian Air Space Closures

Dear Travel Partners,

Consequent to the airport and airspace closures at Amritsar from 7th May 2025, the following waiver is being offered to avoid inconvenience and offer flexibility to our passengers.

POLICY

Markets	All itineraries to/from ATQ
Ticket Stock	703
Ticket Issue	All tickets issued on/before May 8, 2025
Original TravelDates	Between May 7, 2025, and May 23, 2025
Rebooking Window	Up to and including June 30, 2025

RE-PROTECTION GUIDELINES

Fare Rules	Policy Within Rebooking Window	Policy outside Rebooking Window
Change Fee(s)	Waived	Fare rules apply
ADCL	Waived	Fare rules apply
Cancellation Fees	Waived	Fare rules apply
Change of Origin/Destination	Fare rules Apply	Fare rules apply

Endorsment: For Travel Agencies, use ATQCANXMAY25, when processing a ticket exchange for GDS issued tickets.

Efforts should be made to rebook in the same RBD; if unavailable, a higher RBD may be selected. Change in cabin class is not permitted.

Neos SpA

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